Acronyms in This Presentation

- NH – Nursing Home
- QM – Quality Measure
- QRP – Quality Reporting Program
- SNF – Skilled Nursing Facility
Objectives

- Navigate the Nursing Home (NH) Compare website and locate where the Skilled Nursing Facility (SNF) Quality Reporting Program (QRP) Quality Measures (QMs) are on NH Compare.
NH Compare

SNF QRP QMs
Navigating Nursing Home Compare (NH Compare)

Find a nursing home

Nursing Home Compare has detailed information about every Medicare and Medicaid-certified nursing home in the country. A nursing home is a place for people who can’t be cared for at home and need 24-hour nursing care.

Search below to find nursing homes based on a location and compare the quality of care they provide and their staffing.

A field with an asterisk (*) is required.

* Location
Example: 45802 or Lima, OH or Ohio
ZIP code or City, State or State

Nursing home name (optional)
Full or partial nursing home name
Navigating NH Compare (cont. 1)

• Once arriving at the NH Compare landing page, there are a few ways to retrieve information about NHs in any state. You can enter:
  − ZIP Code.
  − City, State.
  − State.
• After entering one of the above, an option becomes available to enter the name of the NH. This is helpful if you are looking for a specific NH.
  − When you begin typing the name of the NH, you will notice an auto-generated list starting to show directly underneath, and you can select from there.
• Select the “Search” button.
Navigating NH Compare (cont. 2)
Navigating NH Compare (cont. 3)

- Depending on how you requested the NH information, you will get information about all of the NHs within the ZIP Code, City/State, or State.
- If you entered a specific name of a NH, only that information will display.
Navigating NH Compare (cont. 4)
Navigating NH Compare (cont. 5)

- NH profile displays:
  - General information.
  - Health inspections.
  - Fire safety inspections.
  - Staffing.
  - Quality of resident care.
  - Penalties.
Location of SNF QRP QMs

• In order to see the SNF QRP QMs for this NH, select the “Quality of Resident Care” tab.
Location of SNF QRP QMs (cont. 1)

- This tab opens up NH specific information on:
  - Overall rating (Five-Star).
  - Short-stay residents.
  - Long-stay residents.
When you select the arrow next to, “Short-stay residents” the list of short-stay QMs will display.

The QMs are separated out as follows:
- Quality Measures used to calculate the Five-Star rating.
- Flu and pneumonia prevention measures.
- Additional quality measures.
Location of SNF QRP QMs (cont. 3)

- SNF QRP QMs are listed under “Additional quality measures”.
- NH Compare provides information for each QM related to:
  - Facility percentage.
  - State average (Not available for SNF QRP Measures).
  - National average.
  - Whether higher or lower percentages are better.
- Sometimes data are “Not Available” for a particular measure.
SNF QRP QMs Displayed on NH Compare

Assessment-based QMs

- Percentage of SNF residents with pressure ulcers that are new or worsened.
- Percentage of SNF residents who experience one or more falls with major injury during their SNF stay.
- Percentage of SNF residents whose functional abilities were assessed and functional goals were included in their treatment plan.

Claims-based QMs

- Rate of successful return to home and community from a SNF.
- Medicare Spending Per Beneficiary (MSPB) for residents in SNFs.
QM Measure Information

- Want to learn more about the measures themselves?
- Scroll back up to the top of this web page.
- Select “Learn more about what quality of resident care information can tell you about a nursing home.”
QM Measure Information (cont. 1)

- This will bring to you the “What Information can you get about nursing homes?” page, where you can select “Quality of resident care” from the list.
- Once selected, you will again see a list of all of the measures.
QM Measure Information (cont. 2)

- Scroll down on this page for the list of all five short-stay QMs under “Additional quality measures.”
- These QMs are broken out by:
  - Those used to calculate Five-Star.
  - Flu and pneumonia prevention.
  - Additional quality measures.
- Information on why the measure is important is displayed here.

<table>
<thead>
<tr>
<th>Quality Measure</th>
<th>What does this show you &amp; why is it important?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of SNF residents with pressure ulcers that are new or worsened</td>
<td>What does this show you? This measure shows the percentage of residents who developed new pressure ulcers or whose existing pressure ulcers worsened during their stay in the SNF. Lower percentages are better. Why is it important? Pressure ulcers, also known as pressure injuries or bed sores, are areas of damaged skin caused by long-term pressure, such as staying in one position for too long. Pressure ulcers can be painful and cause other complications, like infections. SNFs can help to prevent or treat pressure ulcers by: • Frequently changing the resident’s position • Providing proper nutrition • Using specialized beds to reduce pressure on the skin Some residents may get pressure ulcers even when the facility provides good preventive care.</td>
</tr>
<tr>
<td>Percentage of SNF residents who experience one or more falls with major injury during their SNF stay</td>
<td>What does this show you? This measure shows the percentage of SNF residents who had one or more falls that resulted in a major injury during their stay in the SNF. Lower percentages are better. Why is it important? Fall-related injuries are a leading cause of morbidity and mortality among SNF residents, and an important health outcome for SNFs to monitor. Falls with major injury can cause new physical limitations, disability, and depression. SNFs can prevent or reduce falls by providing appropriate living accommodations and support.</td>
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Summary

- In this lesson you have learned:
  - How to navigate the NH Compare website.
  - How to locate the SNF QRP QMs within NH Compare.
Record Your Action
Plan Ideas