

Scenario

You are the Director of Rehabilitation at Fountain City Rehabilitation Hospital, located in Kansas City, MO. Your role involves routinely accessing, analyzing, and using CASPER reports to support the work of your facility's quality program.

On a regular basis, you run the Review and Correct Report to validate the accuracy of your IRF-PAI data submissions. This allows you to identify and correct any potential errors within the correction period. You analyzed the measure results displayed on your Review and Correct Report for each quarter of 2018 and confirmed that no errors exist.

Once the Quality Measures Report is updated with Quarter 4 2018 data, you review your facility-level and patient-level data in CASPER. During your comprehensive review of the Facility-Level Quality Measures Report, you identify an opportunity for improvement.

Activity Instructions

Working in groups at your table, follow the steps below to identify and analyze the opportunity for improvement using the sample CASPER reports provided.

1. Review the **IRF Facility-Level Quality Measure Report** to identify which measure your facility should target for improvement. How does the report data support your conclusion?
2. Using the **IRF Patient-Level Quality Measure Report**, identify the patients who triggered the numerator for the quality measure identified for improvement.
3. Using the **IRF-PAI Assessment Print Report**, summarize the findings for each patient who triggered the numerator for the identified quality measure. What conclusions can you make?
4. How will the information collected from these CASPER reports inform your next steps in the development of a performance improvement plan?